



CHC22015

Certificate II in Community Services



This qualification prepares you for roles as an Assistant Support Worker, Personal Care Giver and other roles in the community services sector.

To be awarded this qualification, learners must successfully complete a total of 9 units of competency (includes 5 core and 4 electives).

Unit Code	Unit Title	Nominal Hours
CHCCOM001	Provide first point of contact (core)	35
CHCCOM005	Communicate and work in health or community services (core)	30
CHCDIV001	Work with diverse people (core)	40
HLTWHS001	Participate in workplace health and safety (core)	20
BSBWOR202	Organise and complete daily work activities (core)	20
BSBWOR201	Manage personal stress in the workplace (elective)	40
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety (elective)	25
CHCECE002	Ensure the health and safety of children (elective)	63
CHCPRT001	Identify and respond to children and young people at risk (elective)	40

Fees:

- Tuition fees cover the costs of your classes and learning and assessment activities.
- Material fees cover the costs of learning materials, online licences, equipment consumables, books, excursions and incidentals. This fee will vary according to the course being undertaken.
- YCC does not charge a Student Services Fee.
- This training is delivered with Victorian Government Funding.
- Eligibility and Concession rates apply, check our website for information - www.ycc.net.au

Other Information:

- Individuals with disabilities are encouraged to access government subsidised training.
- Childcare is available on site. Fees apply.
- Close to Public Transport. Bus 409 stops outside the Centre

This is a nationally accredited qualification.

This program uses a range of delivery methods including face-to-face training, group discussion, individual questioning, group activity, simulation and handouts.

Where and When

- 2 days per week (Wednesday and Thursday)
- 20 weeks
- Class times: 9.30am to 3.00pm
- Start date: 28th April 2021
- Location: 59 Francis Street, Yarraville

Contact

Melissa Giffard ph: 9687 1560 or email: Education_Manager@ycc.net.au for further information and enrolment.

RTO TOID: 4207