



# CHC32015

## Certificate III in Community Services



This qualification prepares you for roles as Community Service Workers, Contact Officers, Care Service Employees or Support Workers in the community services sector.

To be awarded this qualification, learners must successfully complete a total of 12 units of competency (includes 5 core and 7 electives). Elective units selected may vary from those listed below.

Unit Code	Unit Title	Nominal Hours
CHCCCS016	Respond to client needs (core)	60
CHCCOM005	Communicate and work in health or community services (core)	30
CHCDIV001	Work with diverse people (core)	40
HLTWHS002	Follow safe work practices for direct client care (core)	25
HLTWHS006	Manage personal stressors in the work environment (core)	25
CHCADV001	Facilitate the interests and rights of clients (elective)	100
CHCCCS023	Support independence and wellbeing (elective)	80
CHCCOM001	Provide first point of contact (elective)	35
CHCCDE003	Work within a community development framework (elective)	65
CHCPRT001	Identify and respond to children and young people at risk (elective)	40
CHCSET001	Work with forced migrants (elective)	50
CHCSET002	Undertake bicultural work with forced migrants in Australia (elective)	55

### Fees:

- Tuition fees cover the costs of your classes and learning and assessment activities.
- Material fees cover the costs of learning materials, online licences, equipment consumables, books, excursions and incidentals. This fee will vary according to the course being undertaken.
- YCC does not charge a Student Services Fee.
- This training is delivered with Victorian Government Funding.
- Eligibility and Concession rates apply, check our website for information – [www.ycc.net.au](http://www.ycc.net.au)

### Other Information:

- Individuals with disabilities are encouraged to access government subsidised training.
- Childcare is available on site. Fees apply.
- Close to Public Transport. Bus 409 stops outside the Centre

This is a nationally accredited qualification.

This program uses a range of delivery methods including face-to-face training, group discussion, individual questioning, group activity, simulation, handouts and practical placement.

### Where and When

- 3 days per week
- 20 weeks (includes 20 days of practical placement at a community centre)
- Class times: 9.30am to 3.00pm
- Start date: Tuesday 5th October 2021
- Location: 59 Francis Street, Yarraville

### Contact

Melissa Giffard Ph: 9687 1560 or email: [Education\\_Manager@ycc.net.au](mailto:Education_Manager@ycc.net.au) for further information and enrolment.

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