

Study with us

# CHC22015 Certificate II in Community Services

Yarraville  
COMMUNITY  
CENTRE

This qualification prepares you for roles as an Assistant Support Worker, Personal Care Giver and other roles in the community services sector. This program uses a range of delivery methods including face-to-face training, group discussion, individual questioning, group activity, simulation and handouts.

## Where and When

- 2 days per week
- 20 weeks
- Contact YCC for 2024 start date
- Class times: 9.30am to 3.00pm
- Location: 59 Francis Street, Yarraville



## HOW TO ENROL

Contact Melissa Giffard for further information and to enrol.

E: [education\\_manager@ycc.net.au](mailto:education_manager@ycc.net.au)

P: 03 9687 1560

Government  
subsidised fees for  
eligible students

Yarraville Community Centre

59 Francis Street, Yarraville  
[info@ycc.net.au](mailto:info@ycc.net.au) | 03 9687 1560  
[www.ycc.net.au](http://www.ycc.net.au) RTO TOID: 4207



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To be awarded this qualification, learners must successfully complete a total of 9 units of competency (includes 5 core and 4 electives).

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1.

Unit Code	Unit Title	Nominal Hours
CHCCOM001	Provide first point of contact (core)	35
CHCCOM005	Communicate and work in health or community services (core)	30
CHCDIV001	Work with diverse people (core)	40
HLTWHS001	Participate in workplace health and safety (core)	20
BSBWOR202	Organise and complete daily work activities (core)	20
BSBWOR201	Manage personal stress in the workplace (elective)	40
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety (elective)	25
CHCECE002	Ensure the health and safety of children (elective)	63
CHCPRT001	Identify and respond to children and young people at risk (elective)	40

Concessions and special eligibility rules apply.

Please refer to the website for eligibility rules, fees and charges.

**\*Subject to interview**

Study in a local,  
warm and friendly  
environment  
with small classes!

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